

PC-Doctor® Certified Hardware Vendor (CHV™) Program



Third-Party Program

« Our participation in the CHV program gives PC manufacturers greater confidence in selecting our components for inclusion in their systems. »

— **Toshiba Samsung Storage Technology Corporation (TSST)**

A Few CHV Participants



The PC-Doctor Certified Hardware Vendor (CHV) Program is a free service that fosters the development of a standard set of diagnostic and system information tools that can be used by PC manufacturers and component vendors across the PC life-cycle. The goal of the program is to optimize diagnostic accuracy for PC manufacturers and component vendors and help PC manufacturers select the best possible components for the systems they build.

About CHV

Through the program, component vendors certify that their components are compatible with PC-Doctor software and facilitates having the best diagnostics possible for that component. After enrollment in the CHV program, component manufacturers receive five copies of PC-Doctor diagnostic software and a detailed test plan to follow. Certified components are reported to PC-Doctor, which publishes the information in a database accessible to PC manufacturers.

Component vendors may also create custom diagnostic tests. Diagnostic test modules typically are created in one of three ways:

- Work directly with PC-Doctor to develop diagnostic modules
- Provide PC-Doctor with existing diagnostic modules
- Develop diagnostic modules using the PC-Doctor Software Development Kit (SDK) at no cost, which provides a Diagnostic Application Programming Interface (DAPI) for Windows and DOS operating environments

All CHV participants are given the right to use the PC-Doctor CHV logo on their marketing materials and qualify for additional promotional opportunities.

Dozens of component vendors are already enrolled in the CHV Program and are supported by dedicated and experienced PC-Doctor CHV

personnel. To enroll in the CHV Program or request more information, please visit <http://www.pc-doctor.com/chv/> or email chv@pc-doctor.com.



Benefits

For Manufacturers:

- Improved diagnostic accuracy
- Pre-qualified components
- Streamlined product returns
- Assured compatibility with diagnostic software
- Increased product quality
- Cost savings by identifying problem components at the design stage instead of later in production

For Component Vendors:

- Increased visibility to PC manufacturers
- Accelerated component acceptance
- Improved component quality
- Reduced false failures



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