PC-Doctor® Factory

PC-Doctor Factory products are the complete diagnostic solution for PC and Android device manufacturers and assemblers, as well as service centers and repair depots. Designed for the rigorous demands of volume manufacturing or service environments, Factory streamlines processes – from incoming inspection to final systems testing – using industry leading hardware diagnostics and system information tools.

Key Benefits
Dramatically improve product quality while reducing troubleshooting time and repair costs

Manufacturing Environments
Fully automate testing of incoming parts and subassemblies, whole system or device testing, drive erase, and final burn-in testing

Verify correct system configuration and provide quality confirmation prior to delivery in order to reduce out-of-box-failures (OOBF).

Service and Repair Centers
Identify changes from the original system configuration. Increase first-time fix rates and significantly reduce repeat return rates.

Automate and integrate into existing processes to provide a seamless testing procedure.

Increases customer satisfaction and brand quality

Key Features
• Ensures that each system is built to specification
• Performs burn-in testing and quality audits—dynamic maximum system load testing completes 10 days of conventional burn-in testing in only 24 hours
• Automates testing through flexible command line and scripting capabilities
• Provides the flexibility to integrate your own diagnostics using the PC-Doctor Diagnostic Application Programming Interface (DAPI)

Supported Operating Systems
• Windows 32 and 64 bit: Win 7 and above, Windows Server 2008 R2 - Windows Server 2019, Windows PE 3.x and above
• Linux 32 and 64 bit: Distributions based on 2.6 kernel and above. Processors including x86, x64 and ARM
• Low-level operating system: Independent operating system for lower-level hardware testing, including Intel Mac support
• Android: Android 4.1 and above
• Chrome OS: X86_64, ARM32 and ARM64

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