PC-Doctor’s BootPath Diagnostics are integrated into the firmware to troubleshoot systems that are unable to boot.

**Key Benefits**

- **Avoid** No Trouble Found (NTF) returns for boot related components.
- **Reduce** support call times with diagnostics designed for use outside of the normal operating system and independent of the built-in drive.
- **Increase** first-call resolution rates by providing easy-to-use diagnostics - verifying boot path components and key system information needed by support agents.
- **Differentiate** your products from the competition by providing built-in expert diagnostics.

**Key Features**

- Validates primary system and boot path components using the same Modular Core Technology (MCT™) diagnostics available in all PC-Doctor products.
- Tests boot path system components to distinguish hardware failures from improper software configurations.
- Fosters usability through its graphical user interface (GUI).
- Performs diagnostics when the main operating system or drive is not available.
- Shows essential system information shown in an easy-to-read format.
- Localized to English, French, Simplified Chinese, Italian, German, Spanish, Japanese and others.

**Technical Specifications**

- **Tests Included:** key system board components, memory, hard drive.
- **Size:** 35-100k (depending on options).
- **Format:** BIOS plug-in, x64 or x86 UEFI application, or bootable media.
- **UEFI Support:** Native support or requiring Compatibility Support Module (CSM).
- **Supported Processors:** x86, x64 and ARM.